

## > do you know ...?

whose **BIRTHDAY** it is?

what **THIS** is?



## Welcome to RGS insite issue 16

Our regular newsletter celebrating more than a decade of drilling, keeping you up to date with RGS and industry news.

## WOW! NEW IMPROVED RGS PREMISES! NEARLY THERE!



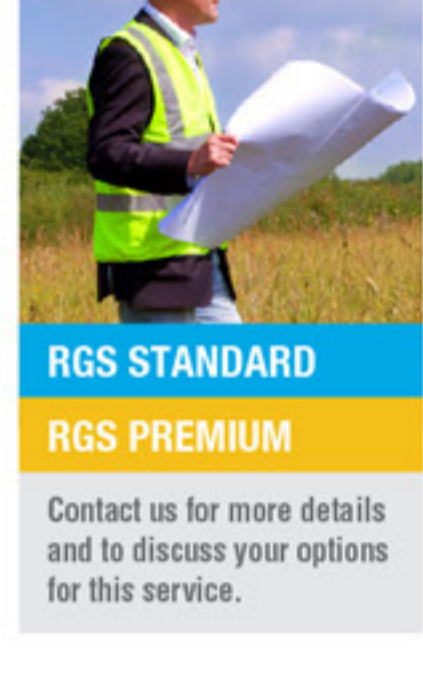
Last month, we unveiled our exciting new plans to move into larger business premises. The good news we're ready to move in lock, stock and barrel as soon as the electrics are sorted, so we are nearly there!

Our decision to transfer our operations to a neighbouring warehouse results from two years' highly successful trading figures, plus rapid expansion and consolidation of our client base, both locally and nationally.

RGS will be issuing a press release to announce the move to the wider community and our Yorkshire business networks later this month - we will share it with you when it's issued.



Do you need a phase one environmental desk study report?



**RGS STANDARD**  
**RGS PREMIUM**

Contact us for more details and to discuss your options for this service.



### CUSTOMER SERVICE

## New Report Templates



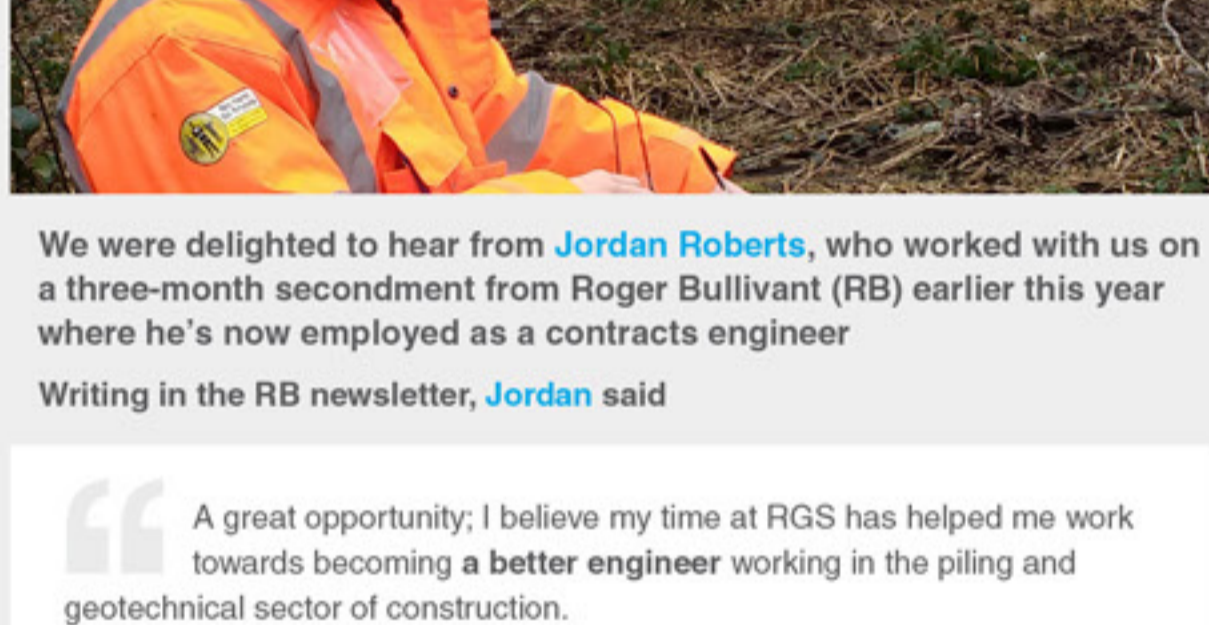
As part of our enhanced service to clients, we are now using new re-branded report templates.

Working with our agency, orange circle, these were designed in response to client feedback. RGS rolled out the updated templates last month and they include a new-look tabulated format, plus the provision of an Executive Summary.

We are also consistently hitting our reporting deadlines - and often exceeding them, with 37% of reports being filed early last month (July). The trend shows this figure is improving month-on-month and is part of our ongoing commitment to enhanced client service.

### STAFF DEVELOPMENT

## Developing & Sharing



We were delighted to hear from **Jordan Roberts**, who worked with us on a three-month secondment from **Royal Bank** (RB) earlier this year where he's now employed as a contracts engineer

Writing in the RB newsletter, **Jordan** said

“ A great opportunity; I believe my time at RGS has helped me work towards becoming a better engineer working in the piling and geotechnical sector of construction.

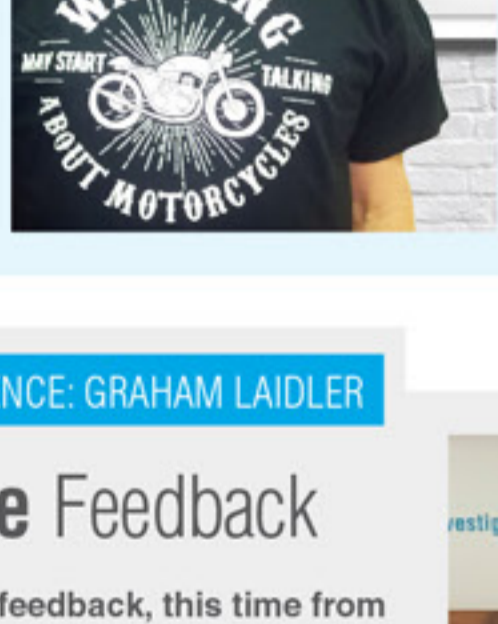
Hopefully, in the future, it will open a whole world of opportunities and enable me to become a greater asset to RB. I also hope an opportunity like this can be offered to other aspiring graduate individuals within the company.

All in all, I thoroughly enjoyed my time at RGS and the somewhat challenging times. I've met some great people, including former RB staff. I have also learnt about site investigation but at the same I've passed on some of my knowledge, that's really what the graduate training process is all about.

To read the full article [click here](#)

Looking ahead, RGS is also set to welcome another RB graduate engineer next month when **Ross Slater** joins us from their Alloa office.

### DID YOU GUESS WHOSE BIRTHDAY IT WAS?



## Happy Birthday Steve!

Our Technical Director, **Steve Rogers** celebrated a big birthday recently when he turned 65!

He might be eligible for a free bus pass (just joking Steve!) but RGS continues to benefit from his immense experience and his investment in training the engineers of the future.

[Click here](#) to read more about Steve and his contribution to the RGS' success story.

### WORK EXPERIENCE: GRAHAM LAIDLER

## Positive Feedback

More positive feedback, this time from **Graham Laidler**, who recently completed work experience with RGS, as part of our investment in helping undergraduates and graduates obtain relevant experience.

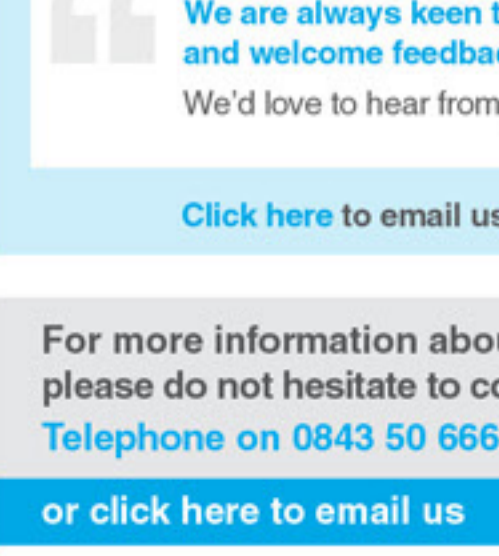
**Graham**, from Durham, said



“ As an open-minded Maths student, I was on the lookout for local scientific companies where I could gain some valuable work experience and I was very pleased to find RGS to be so welcoming.

During my two weeks I have learnt about the importance of geotechnical investigations and I was glad to go out on site a couple of times to see some of the fieldworks involved. Spending time in the laboratory showed me the observational and scientific techniques used in analysing soil samples and being in the offices as well helped me to appreciate the different aspects of a service based business.

All in all, a very interesting and helpful experience and a big thank you to everyone at RGS for making it so!



## Guess the object?

No prizes for guessing what this unusual bit of kit is but please [click here](#) to email your suggestions to Emma by August 30, as a bit of fun.

All will be revealed next month!

### CLIENT FEEDBACK

## Talk to us

“ We are always keen to hear what clients think of our service and welcome feedback from within the industry.

We'd love to hear from you.

[Click here](#) to email us your comments

For more information about your investigation requirements please do not hesitate to contact us

Telephone on 0843 50 666 87

or [click here](#) to email us